

## **Any Emergency? - Dial '112'**

On 19<sup>th</sup> February 2019, the Union Home Minister Shri Rajnath Singh and Minister for Women and Child Development, Smt. Maneka Sanjay Gandhi jointly launched the Emergency Response Support System (ERSS)(Dial 112) in 16 States/UTs including the UTs of Dadra & Nagar Haveli and Daman & Diu.

The DNH & DD Police has established the '112' emergency control room in Police Headquarter at Silvassa for both the UTs.

The citizens of DD & DNH can now, call a single pan India number 112 for any kind of emergency assistance related to Police, Fire & Rescue, etc. without burdening to remember multiple emergency helpline numbers. With the help of latest modern technologies, the police will assist citizen in distress more efficiently.

The help from emergency response system can be obtained in the following manners:-

1. Dial 112 from their phone; or
2. Press power button on smart phone 3 times quickly to activate Panic call; or
3. In case of feature phone, long press '5' or '9' key to activate Panic call; or
4. Use 112 India Mobile App (available in Google Play store and Apple store) to activate a panic call.

In case of women and children, '112 India' mobile App also has a SHOUT feature, which alerts registered volunteers in vicinity for immediate assistance apart from activating Emergency Response Centre.

Interested Citizens can show their willingness to register as Volunteers for providing instant assistance to the person in need through 112 India mobile App.

All citizens are encouraged to use 112 number for emergencies.